**Vijay Kumar K | QA Manual and Automation Test Engineer | +1 (248) 602-0787**

[**vijayreddy8444@gmail.com**](mailto:vijayreddy8444@gmail.com)|

Available to work immediately and willing to relocate across the US on day 1. Only C2C roles

**PROFESSIONAL SUMMARY:**

* **Around 10+ years** of extensive experience in **Analyzing**, **Designing** and **Implementation** of QA testing strategy for **Web/mobile** based and **Client/Server** applications using **manual testing** and **Automation testing** tools.
* I have a wealth of **experience** in various domains, including e-**commerce**, **healthcare**, **banking**, and **insurance**.
* Experience in all stages of the **Software Development Life Cycle (SDLC)** and **Software Testing Life Cycle (STLC).**
* Skilled in **mobile testing** applications, proficiently conducting testing on **iOS** and **Android** platforms using tools like **Appium**, **Espresso**, and **Perfecto** and includes cross-device compatibility, usability, and performance in **mobile app testing**.
* Experienced in **API** **testing**, utilizing **tools** like **Postman**, **Rest Assured**, **JMeter**, and **Karate**, **GraphQL** **Swagger**, **SoapUI.**
* Experienced with various types of **testing** like **GUI testing, Web testing, Regression testing, User Acceptance Testing (UAT), Functional Testing, Sanity testing, System Testing, Performance testing, Integration Testing, End to End Testing, Unit Testing, Black Box Testing, White Box Testing, API Testing, Documentation and Reporting.**
* Proficient in utilizing a spectrum of **UI automation tools**, including **Selenium**, **Playwright, Browser stack**, **Cucumber**, **Testng**.
* Proficient in **testing** **database** of applications developed with **SQL Server**, **Oracle, DB2, Cloud DB** and **MS Access**.
* Experience with **Cloud** **Technologies** like **AWS**, **Azure**, **GCP,** **Kubernetes**, **Microservices**, **Docker**, **Cloud Storage**.
* Testing experience on **Microsoft Azure cloud**, **configuring Azure cloud** with **network configuration**.
* Good experience on **Selenium Automation** using **WebDriver** and **Server**. Heavy programming using **Java, Junit, TestNG**.
* Extensive experience in **Java**, **Ruby**, **Groovy, Python**, **C#, JavaScript**, **VBScript**, **JSON, HTML**, **XML** and **SQL** on **Windows**, **Mac**, Vista Operating Systems and **UNIX** Environments. I bring a versatile skill set encompassing programming languages.
* Extensive **experience** in requirement and use case analysis, **test** **planning**, writing **test** **scripts**, **test reports**, **execution**, defect tracking, **defect retesting** and eventually to full **regression**.
* Proficient in using test automation tools such as **Selenium WebDriver/RC/IDE/Grid**, **HP Quick Test Professional (QTP), UFT and Mercury Quality Center** to develop automation testing scripts for web and client server applications.
* Good knowledge on **Junit**, **TestNG** framework for **Unit testing**, **Maven, Gradle** and **Ant** for Project **building tool**, **Jenkins, Team City, Cruise Control** for **Continuous Integration**.
* Expertise in functional testing AUT using **Selenium IDE** and **Selenium WebDriver** using **Junit/TestNG** testing framework.
* Service Virtualization, Automation and Performance Testing with expertise in Confidential **CA LISA (DevTest).**
* Experience in working on functional testing of **SOAP** and **RESTful Web Services** using **SOAP UI Tool.**
* Proficient in **Bug Severity analysis, Bug tracking and Bug Reporting**, by prioritizing issues based on important, urgent, hot fixes using Defect Management tools like **HP ALM Quality Center (QC), Bugzilla, JIRA, Clear Quest, and Test Director.** Sending Automation status reports on Daily, Weekly basis and coordinating with teams for any issues
* Experienced in utilizing the **JMeter** **load** and **performance** testing tool to assess the scalability, performance of applications.
* Performed code reviews and implemented best **Python and Java** programming practices.
* Successfully created and validated **RESTful** services collections in **Postman**, contributing to the development of a comprehensive **API** testing framework and utilizing **Postman's** features to enhance efficiency and accuracy in complex automation testing.
* Proficiently employed **Rest Assured** for API testing, demonstrating expertise in crafting, and executing robust test suites for **RESTful APIs**, ensuring accurate validation of endpoints and data integrity.
* Leveraged **Rest Assured's** capabilities to streamline **API** automation, enhancing the efficiency of testing processes, and contributing to the overall reliability and performance of software applications.
* Good knowledge on Possesses a solid understanding of **automation** frameworks in **Selenium** **WebDriver**, employing the **Behavior Driven Development** (BDD) approach through the **Cucumber** framework with **Gherkin** syntax.
* Extensive experience in **Keyword Driven, Data Driven** and **Hybrid Automation Frameworks.**
* Prioritizing testing efforts for the team and working on test deliverables for each **sprint release**. Tracking test results and testing progress in **Microsoft Test Manager Tool (MTM).**
* Experienced in analyzing Business Requirements and Proficient in creating **Requirement Traceability Matrix (RTM).**
* Experienced in developing DB **Fit tests** to query tables, ensuring effective **database testing** for reliable data retrieval.
* Experience in testing native applications on **iPhone, Android, (QNX), iPod, J2ME devices using APPIUM, CUCUMBER,**
* Excellent knowledge in writing unique **XPath** using **firebug and fire path** to identify **web elements.**
* Experienced in providing the efficient locators strategy like **XPath and CSS to run WebDriver script** in stable condition.
* Good experience in coordinating with business analysts for reviewing **Business requirement documents (BRD)** and **software requirement documents (SRD)** for creating and executing test cases and coordinated with developers for fixing defects.
* Expertise in performing **manual testing** & **Mobile Application** Testing using **Appium**.
* Showcased proficiency in **Playwright's ability** to address modern web application challenges, ensuring optimal test coverage and reliable automation outcomes.
* Proficient in crafting **SQL queries** for effective backend data validations, ensuring data integrity and accuracy in the **database**.
* Excellent experience with source version control tools like **Subversion (SVN), Team Foundation Server (TFS) & GIT**.
* **Excellent interpersonal skills**, proven team player to **problem solving** and delivering under high stress environment.
* **Good analytical and communication skills** and ability to work independently with supervision and perform as part of a team.
* Experience in using **Git repository** and **Git Hub** for source code management and version controlling.
* Collaborated closely with Developers and **DevOps** teams to ensure the integration of automated scripts with **CI/CD pipelines**.
* Expertise in developing automated testing suites and scripts that integrate seamlessly with **Git, Docker,** and **Jenkins**.
* Experience in **Requirement analysis**, **Project effort estimation**, **Resource planning**, **monitoring** the progress of the activities and **application reviewing** and experienced in conducting **comprehensive** application reviews to ensure **quality**.
* Expertise in using different Navigation Commands and managing web-based popups using Alerts.
* Involved in End-to-End Testing of **Angular** application using **Protractor**, **Jasmine**, **Mocha**, **Chai** and **Karma**.
* Strong understanding of **TestNG Data Provider** annotation to configure datasets and implemented **Data Driven Testing**.
* Delivered thorough QA testing reports that determined product quality and release using **TestNG** and **JUnit reporting**.
* Reviewed and transformed Business and User Story requirement **documentation** created **wireframes** for **stakeholder** approval.
* I traced Requirements throughout the development process and verified using the **Requirement Traceability Matrix (RTM).**

**TECHNICAL SKILLS**

|  |  |
| --- | --- |
| **Defect Tracking Tools** | Quality Center (9, 10, 11.0), HP Quality Center, Bugzilla, JIRA, Team Foundation Server (TFS 2008, 2010, 2012). |
| **Frameworks** | Cucumber, Data Driven, Keyword Driven, Hybrid, Page Object Model (POM) |
| **Programming Tools** | JAVA, JavaScript, Angular JS, Gherkin, SQL, C, C++, UNIX Basics, SQL scripting, VB Script |
| **Web Technologies** | HTML, AJAX, XML, Json, jQuery, JavaScript ES6, CSS, Angular JS, Angular, Node JS, React JS, JSF, JSTL, DOM, JAXB,Hammer,and JAXP. |
| **Databases** | MySQL, Oracle, SQL Server, PLSQL, NoSQL, DB Visualizer, MONGODB, MS Access, MS SQL Server, Triggers, View, Criteria and Toad, Postman |
| **Browsers** | Internet Explorer, Mozilla Firefox, Google Chrome, Safari, Opera |
| **Big Data Tools** | Hadoop, Hive, Spark |
| **ETL Tools / UML Tools** | Informatica, Autosys, MS Visio, MS Project, UML |
| **AWS** | EC2, RDS, S3, ELB |
| **Versioning Tools/ IDE/ OS** | GIT, SVN, Eclipse 3.3,3.4,3.5, NetBeans 6.0, IntelliJ, UNIX/Linux, Windows, IBM Rational Application Developer (RAD 6.0,7.0,7.5), Windows 2003 Server, UNIX, Windows |
| **Testing tools** | Selenium Web Driver/IDE/GRID, JUnit, TestNG, Cucumber, Firebug, Fire Path, SOAPUI, Postman, Rest Assured, Jasmine, Karate, Cypress, Perfecto Mobile, Appium, Zephyr. |
| **IDE Tools** | Eclipse, STS, Spring Boot, IntelliJ, Maven, Gradle |

**PROFESSIONAL EXPERIENCE**

**Lead Software Development Engineer in Test (SDET)/QA Automation**

**Huntington Bank, Columbus, Ohio**   **Feb 2022 to Present**

**Responsibilities:**

* Executed pivotal roles in **System**, **Integration**, **Regression**, and **Data** **testing** for the Desire2Learn (D2L) application within an **Agile** **development** **framework**. Proficiently managed test execution, **defect** **tracking**, and coordinated efforts within the team.
* Developed a robust **automation** **framework** and crafted test scripts utilizing **JavaScript**, Selenium WebDriver, **Java**, **Selenium** Grid, **Cucumber**, and **Maven**. Successfully executed and maintained the test scripts to ensure **comprehensive** test coverage.
* Applied **IVR** testing expertise to ensure secure and efficient customer interactions in banking applications.
* Conducted detailed analysis of **Business** **Requirement** **Documents** (**BRD**) and **Functional** **Specification** **documents** (FSD) to meticulously formulate Test Cases in alignment with the Test Plan and Use Cases. Actively participated in review meetings to enhance comprehension of the applications.
* Worked in the **agile** environment with frequently changing requirements and features set.
* Prepared **Test Plans, Test Scripts and Test Cases** based on functional specifications and user requirements.
* Participated in **SDET (Software Development Engineer in Test)** for automated test cases and the frameworks execution.
* Implemented robust IVR testing procedures to ensure the security and integrity of banking transactions.
* Performed Data driven testing using **Selenium WebDriver, Junit functions** and **JDBC Connections** which reads data from scripts using property and **XML** files.
* Applied automation to verify the accuracy of **IVR** prompts for account balance inquiries and fund transfers..
* Implemented automation framework in Selenium WebDriver using **Behavior-Driven (BDD)** approach in **Cucumber** framework.
* Utilized **AWS** **cloud** services to establish secure, scalable, and compliant infrastructure, ensuring the seamless deployment of financial applications and enhancing data privacy.
* Contributed to the development of automated tests to detect and prevent **fraudulent** activities through the **IVR** system.
* Tested **Appium**, **Espresso**, and **Perfecto** for comprehensive testing of both Web and Native applications, automating mobile testing across various applications in alignment with specified requirements.
* Implemented simulator for Mobile App Testing in Android Platform and iOS Platform using **Appium** and **SeeTest**.
* Implemented Page **Object Model Pattern (POM)** based Keyword Driven **automation testing** framework utilizing **Java, TestNG and Selenium Web-Driver.**
* enhancing expertise in testing tools like **Rest** **Assured** and **BlazeMeter**, adapting to varied testing needs and ensuring versatility in handling diverse testing scenarios.
* Established automated workflows for verifying complex **IVR** transactions, including loan approvals and credit card applications.
* Developed automated test scripts utilizing UI automation tools and frameworks, including **Espresso** for Android and **XCUI**Test for iOS. Specialized in designing scripts tailored for mobile applications, ensuring coverage of critical healthcare workflows.
* Utilized **Karate** to execute HTTP requests, validate responses, and conduct diverse assertions, taking advantage of its straightforward and expressive syntax.
* Created and executed software test plans, cases and scripts using latest Test Management tool by **Microsoft Visual Studio** 2010.
* Designed **data-driven testing** framework in Selenium and captured data dynamically from web controls.
* Executing the test plans on **web** and **mobile** (Apple & Android) as per requirements.
* Worked with Developers, as necessary, and repaired bugs, tracked software problem reports using Team Foundation Server (TFS).
* I have expertise in developing and maintaining server-side **integration** tests using **Python**, **Selenium** WebDriver, and **Java**.
* Experienced in load and performance testing tool **JMeter** to gauge the performance of **client**/**server** applications.
* Designed and Developed **UAT Regression** automation script and Automation of functional **testing framework** for all modules using **Selenium and WebDriver**. Used **XPath** and **DOM** to work with dynamic and static objects in Selenium.
* Created the test data and request for the test data dependent with the other applications to be used in the testing activities for the current release and created **DBFit** tests for querying the database.
* Utilized a variety of test tools for test case automation, generating comprehensive test reports Conducted extensive Web Services testing using SOAP UI and utilized the **SOAP** UI tool to test **SOAP** services and REST API in **SOA**-based architecture.
* Leveraged **Playwright** to create automated test scripts for responsive web applications and minimizing human error.
* Demonstrated expertise in **Playwright's** capabilities, including cross-browser testing and parallel execution, enhancing the efficiency and reliability of automated testing processes.
* Performed **Continuous Integration** of code and scripts using **Jenkins**, **Maven** and **TestNG**. Configured and launched builds using **Jenkins** jobs and analyzed the Test Results from **Jenkins UI**.
* Performed **Smoke, Functionality, Integration, System, Regression tests** based on Analysis, and understanding of the requirements, end-user needs. Prepared **test cases, test data and test responsibility matrices** for the application under test.
* Used **GIT** as code repository and **Code Collaborator** to manage code reviews.
* Utilized Ruby scripting with Cucumber Framework, writing and executing SQL queries to verify data updates across tables.
* As part of **compatibility** **testing**, executed the workflow manager web application related test cases on different browsers different **Operating** **Systems**. Ensured a seamless user experience by identifying and addressing **cross-browser** discrepancies.
* Involved in regression testing using **QTP tool** prior converting QTP scripts to Selenium web-driver.
* Implemented and worked on **Acceptance Test Driven Development** (ATDD) **agile** methodologies completing releases.
* Performed defect reporting and bug tracking using **JIRA** and followed up with development team to verify bug fixes, bug status.
* Reviewed database test cases according to assigned Requirements to validate reports by retrieving data with complex SQL queries from **SQL Server** andImplemented thorough analysis to ensure data accuracy and integrity in the testing process.
* Actively participated in walk-through, inspection, review, and user group meetings for quality assurance with BAs, SM Developers.

**Environment**: Selenium WebDriver, Selenium Server, Grid, Apache POI, Java, HTML, CSS, X-path, SQL, Maven, SOAPUI, Postman, Restful, JSON, Appium, Android, IOS, Cucumber, Gherkin, Protractor, Mocha, Chai, TestNG, Aws, S3, EBS XML, Log 4j, Share point, Agile, Jira, Jenkins, Oracle.

**Senior QA Automation and Manual Engineer**

**Target, Minneapolis**   **Dec 2020 to Jan 2022**

**Responsibilities:**

* Designed and developed Data Driven framework which is a Hybrid framework for automation scripts using **Selenium WebDriver**, **Cucumber**, **BDD**, **Apache POI** and **TestNG**.
* Involved in **Agile testing**, reviewed the stories and participated in **Daily Scrum** and **Release Planning meeting**.
* Reviewed the **Product Backlog**, Functional Specifications Document and Technical Documentation.
* Experienced in preparing the Software Test Plan which includes analyzing requirements during the requirements analysis phase of projects using **JIRA**. Also, wrote System Test Procedures and conducted lab dry runs to maintain their accuracy in software.
* Streamlined order processing through automated **IVR** workflows, facilitating efficient customer interactions.
* Proficient in using **Katalon** Studio to develop and maintain automated test suites, improving efficiency and accuracy in testing.
* Conducted **end-to-end testing** on the **Point of Sale (POS)** system, ensuring smooth payments at physical payment terminals.
* Implemented Page Object Model framework with Python and Selenium.
* Applied **Rest** **Assured** to rigorously validate API endpoints, ensuring the smooth functionality of **payment** gateways, order processing, and **inventory** management systems, thereby enhancing the overall user experience.
* Utilized **IVR** automation tools to streamline customer support and order processing in e-commerce projects.
* Integrated **QTP/UFT** and **Cypress.io** into the test automation suite to extend test coverage for certain application modules and enhance end-to-end testing capabilities.
* Implemented automated **IVR** surveys to gather customer feedback on the e-commerce platform's user experience.
* Executed performance tests using **JMeter**, by adjusting the number of virtual users to simulate different **load** levels.
* Utilized **AWS** to implement elastic computing, efficient **storage** solutions, and robust content delivery, optimizing website performance, scalability, and user experience.
* Automated **IVR** testing for promotional campaigns, ensuring accurate information about discounts and special offers
* Utilized **Appium**, a top-tier mobile automation tool, to craft and implement automated test scripts for this project, ensuring consistent performance and user satisfaction across a variety of **mobile** **devices**.
* Displayed adeptness in **TypeScript**, exemplified by proficiency in **JEST** and **CYPRESS**, bolstering the overall testing process.
* In depth understanding of Object-Oriented Programming and skilled in **Selenium developing** automated test scripts.
* Lead for software manual testing, interface testing and automation testing using **Testcafe** and Selenium.
* Created test automation framework from scratch using **Cucumber** with Page Object Model **(POM)** using Java language. Developed User Stories using Java in **Behavior Driven Development** for User Acceptance Testing.
* Performed Regression testing after each build release of the application and updated the scripts by executing the Regression suites built using **Selenium** and approve for **Regression Suite**.
* Responsible for installation and automate functional testcases using **TestCafe** node.js using TypeScript.
* Assisted in mentoring and training new QA engineers in **UIAutomator2** and mobile app testing best practices.
* Configured **Jenkins** built job for **Continues Integration** and for **Regression Testing**.
* Used **JUnit** and **TestNG** as testing framework and **Maven** for project building.
* Used **SVN** source control repository tool, where Java and Selenium test source code and resources are maintained.
* Pulled code and tested code which is up to date from **GIT-HUB SCM** using **GITHUB** commands on Windows Machine.
* Used Protractor for End-to-End Testing of **Angular** **application**. Used **Mocha Test** Framework and **Chai** Assertions.
* Experience in **Core Java concepts** such as OOP Concepts, Collections Framework, Exception Handling, **Multi-Threading**, **JDBC** and generated test logs using **Log4j** for various log levels. Understanding coding in **C++, HTML, CSS, JavaScript.**
* Hands on experience in using **Apache POI** to extract data from external sources to operate locators into the test script.
* Involved in designing data driven framework for reading the data from excel sheets using **Apache POI library and Junit, TestNG.**
* Expert in checking build by using **Maven** as well as can run test suite in cross browser or **parallel browser testing** (using TestNG.)
* Used Jenkins for contentious integration and **GitHub** for version control management.
* Use **Maven** for checking build and use **Jenkins** as **CI**. Manage Automation project with **Maven Build tool.**
* Develop Automation framework from scratch using **Maven**, **TestNG** with java programing language.
* Performed functional testing of **SOAP** and **RESTFUL** Web Services using **SOAPUI** Tool.
* Scheduled and prioritized work and plan a sequence of testing activities that accomplish the planned.

**Environment**: JIRA, Selenium WebDriver, Appium, JMeter, API, JUnit, TestNG, Maven, Jenkins, Fire Path, Firebug, HTML, Internet Explorer, Chrome, Mozilla Firefox, Cucumber, Gherkin, Java, UNIX, Linux, Windows XP, JavaScript, XML, Excel, SQL, Windows.

**Senior QA Automation and Manual Engineer**

**Johnson & Johnson, New Brunswick, New jersey** **May 2019 to Nov 2020**

**Responsibilities:**

* Responsible for the delivery of the projects and to ensure the team following **Automation standards.**
* Designed Automation Test cases using **Selenium WebDriver, Java, Junit, Maven**.
* Used **Selenium Grid** to run test cases in **multiple browsers** and **Platforms**.
* Responsible for implementation of **Hybrid Test Automation Framework, Page Object Model** using **Selenium WebDriver, TestNG**.
* Developed **Selenium WebDriver and JAVA framework** by preparing Test Plan, Test Estimation, Test Strategy, Metrics, and Implementing **Data Driven Framework** based on project needs and configured framework with Jenkins for Continuous Integration.
* Good Experience in **Agile methodology** with **SCRUM** Process for the product development.
* Executed browser **(IE, Firefox, Chrome, Safari)** and Platforms **(Windows/Mac OS)** compatibility testing by writing scripts using **UFT**.
* Implemented end-to-end workflow automation for **IVR** systems in the project, ensuring seamless patient interactions.
* Utilized **Rest** **Assured** to meticulously test and validate API interactions, ensuring the integrity of patient data, adherence to healthcare standards, and seamless communication between diverse **healthcare** systems.
* Configured **Selenium Web Driver, TestNG, Maven** tool and **created selenium automation scripts** in java using **TestNG**.
* utilized **AWS** cloud capabilities to build HIPAA-compliant solutions, facilitating secure and compliant storage.
* Improved **patient** interactions by automating **IVR** workflows related to appointment scheduling, prescription refills, and medical test.
* Used **SOAP UI tool** to test **SOA** based architecture application to test **SOAP services** and **REST API** and Involved in services testing using and Postman. Worked closely with the platform team for every new service that the plan to tag and release.
* Performed the manipulation of **XML request** files while sending a SOAP request and asserted the **XML response** from the server.
* Creating **DB fit pages** for automated regression.
* Performed web services testing with **SOAP UI** by validating request and response for **XML, JSON** files.
* Performed data driven testing by using **JDBC** and **Groovy script** as a data source in **SOAP UI** and configured **SQL queries**.
* Implemented **IVR** automation to integrate seamlessly with Electronic Health Record systems, streamlining access to patient data..
* Utilized **LoadRunner** and **JMeter** to execute multi-user performance tests, contributing to online monitors within the **LoadRunner.**
* Designed **Hybrid Appium** Test automation framework for the application **(Android apps)**.
* Validated **IVR** functionality for securely handling sensitive health information and maintaining patient confidentiality.
* Expertise in performing manual testing **(emulators & IOS Simulators)** & Mobile Application Testing using Appium.
* Involved in Mobile Testing includes App Testing. Test automation for web application using **SEE TEST, RENOREX**.
* Building and scaling **Ruby on Rails** applications with **Agile processes** and **write clean, modular, and clear Ruby code**.
* Involved in testing **AJAX** components with **Jasmine and Protractor**.
* Efficiently reported test creation, execution, and defect status by generating detailed reports and graphs from MS Team Foundation Server (**TFS**) and Microsoft Test Manager (**MTM**), facilitating informed decision-making in the testing process.
* Contributed to the development of automated scripts for **IVR** appointment reminders, reducing no-show rates and improving healthcare service efficiency.
* Responsible for **backend** (DB) testing post-ETL job initiation, involving analysis of intermediate files, and validating the transformation of initial source data in the database. Executed SQL queries and DMLs to convert data from **flat** files to a readable format.
* Experience with **Cucumber** automation tool including **Gherkin, Ruby and ATDD, TDD, BDD**.
* Executed test scripts, documented defects, and verified fixes using **JIRA, Squish** Defect tracking tool and **QC/ALM**.
* Wrote SQL Queries for **backend/ETL** testing ensuring comprehensive validation and integrity of data processes.
* Used in using **GitHub/ bamboo** for any code change and package merging to the test environment.
* Facilitated user acceptance testing **(UAT)** with business users by utilizing my strong domain expertise.
* Participated in the initial **KT Sessions** from the client along with the business analysts to get the understanding of the application**.**

**Environment:** Selenium WebDriver, Jenkins, Cucumber, SOAP UI, Maven, Appium (Android), TestNG, Quality Center, Firepath, Firebug, Eclipse, XPATH, Java, Android, SQL Server, JMeter, Protractor, JIRA, Squish, AngularJS, GIT.

**Progressive, Mayfield, OH**

**QA Automation and Manual Engineer.** **Mar 2016 to Apr 2019**

**Responsibilities:**

* Determined testing requirements developed and reviewed scripts for positive and negative test scenarios, and generated reports.
* Developed and **implemented** robust UI **automation** **frameworks** using tools such as Selenium **WebDriver**, TestCafe, or **Appium**, ensuring efficient and scalable test automation for web and **mobile** **applications**.
* Participated in **Agile** development methodology, tracking and reporting defects in **JIRA**, and collaborating with **developers**.
* Developed automation test suites and test scripts using Selenium Web Driver, **TestNG** and **Maven**.
* Configured Selenium **WebDriver**, **Test-NG**, **Maven** tool and created Selenium automation scripts in java using **Test-NG.**
* Performed **mobile** testing with **Appium** for web and native apps, including both **automated** and **manual** testing.
* Automated **IVR** processes related to insurance claims, ensuring accurate and prompt processing.
* Enhanced **IVR** workflows for policyholders to report and track claims status through automated systems.
* Automated System Testing for trading transactions, exchange operations and payment methods using selenium WebDriver, **C#.**
* Enhanced **IVR** call flows and logic verification processes for improved customer service in insurance applications.
* Coded scripts for testing the test cases and made enhancements for modified scripts using **Quick Test Professional (QTP) and UAT.**
* Understanding **business** **requirements**, design documents and test plans for functional, automation **(QTP)** and integration testing.
* Involved in Creation of Plan approach, High-&Low-Level design documents, Test Data Management sheet for **Service Virtualization.**
* Extensively used **ETL** methodology in testing for supporting data extraction, transformations and loading processing, in a corporate-wide-ETL solution using ETL tools like **Informatica.**
* Implemented automated tests to validate **IVR** responses for policy information inquiries, policy renewals, and coverage details.
* Implemented simulator for Mobile App Testing in **Android** Platform and **iOS** Platform using **Appium** and **SeeTest.**
* Utilized **IVR** automation to enhance customer support in the insurance domain, reducing response times and improving quality.
* Conducted **E2E** manual and automation tests for all environments using **Cucumber** Ruby, **Selenium** IDE/RC and Jenkins.
* Developed a comprehensive collection of RESTful services in **Postman**, ensuring the creation of a robust testing suite. Proficiently validated responses to guarantee the reliability and accuracy of the implemented services.
* Tested **API's** / **Web Services (SOAP**) for various functionalities and modules of the application using **SOAP UI** and Webservice studio.
* Coded dynamic and browser compatible UI web pages using **JavaScript**, **CSS3**, **HTML5, jQuery**, **Ajax,** and responsive design in MVC.
* Performed web services testing with **SOAP UI** by validating request and response for **XML, JSON** files.
* Evaluation tool and prepare proof of concept for tool like **HP quality center**, **QTP** and **MTM,** Microsoft visual studio 2010 Test professional and **Coded UI** test.
* Logged and managed defects using **Microsoft Test Manager (MTM)** defect management tool.
* Used **POM (Page Object Model)** design pattern for reusable and maintainable code.
* Utilized HP UFT for Regression testing, performed **DDT** designed verification points, and developed effective automated **QTP** scripts.
* **CSS/HTML/Navigation/JS/Cookies/Browser** and OS Compatibility/Webpage performance to validate end-to-end automated testing and debugging using Selenium IDE.
* Utilized **AWS** CloudFormation for **infrastructure** as code in insurance projects, streamlining the **deployment** and management of resources, and ensuring consistency across different environments.
* Conducted data-driven testing in **SOAP** **UI**, using **JDBC**, **Groovy** **script** as a data source, and configuring SQL queries to fetch data.
* Tracked and reported defects in **JIRA** and coordinated with developers until they are resolved.
* Used **HP Quality Center** as repository for requirement analysis, design test cases.
* Maintain the Selenium automation code and resources in source controls like **Git, SVN** over the time for new features.
* Created Test Scenarios and planned and executed both positive and negative test scenarios.
* Actively participated in daily **Scrum meetings** and involved in bi-weekly Sprint releases.
* Worked closely with Production Managers, Technical Managers in planning, scheduling, and executing **performance** tests.
* Designed **test** **plans** and defined cases for functional, integration system, and **user** **acceptance** **testing**.

**Environment:** Selenium, Java, C#, Eclipse, QTP, Junit, Maven, Appium, Scrum, SOUPUI, SQL, VB Script, JIRA, HP Quality Centre.

**QA Automation Engineer**

**CGI, Bangalore, India**  **June 2012 to Nov 2014**

**Responsibilities:**

* I performed a detailed analysis of the **Business Requirements Document**, contributed to the **test plan**, and formulated comprehensive **test cases** for the testing of new functionality.
* Participated in product design reviews to provide input on **functional requirements**, **product designs**, **test estimate schedules.**
* Designed, developed, and maintained **TestCafe** test scripts for **web** **applications**.
* Worked with **Product**, **Design**, and Engineering teams on requirements gathering and evaluation.
* Performed **Regression testing** to make sure that the operations staff can see the aircraft-to-ATC communication in clear text.
* Extensive Knowledge in **Agile Methodology** and participated in **Sprint planning**, **Sprint Retrospective**, **Product Backlog**.
* Automated regression testing with **Selenium** **WebDriver** and Selenium **Grid** for multi-device testing.
* Confidential ended stand-up calls on daily basis and had two-week **Sprints** in **Agile Methodology**.
* Tested **Angular** Application with **Jasmine testing framework** and **Protractor**. Used TypeScript for automation.
* Implemented automation using **Selenium Grid** to perform testing on multiple devices.
* Application Screenshots are captured using **TakeScreenshotAs** and copied the images whenever an exception occurs.
* Handled various **Alerts** using different methods such as dismiss, accept, **getText** in effective way depending on the requirement.
* Responsible for developing the scripts to support **Jenkins (Continuous Integration)** of the scripts with the build server.
* Developed Test Scripts to implement **Test Cases**, **Test Scenarios**, and features for **BDD** (Behavior Driven Development), **TDD** (Test Driven Development) using **Cucumber** in **Gherkins** format.
* Used **GitHub** to maintain and manage the build scripts, test data used, and other documents related to the project.
* Implemented **TestNG** unit testing framework for the **smoke test** and used all Annotations in **TestNG** effectively.
* Good hands-on experience on bug tracking tool like **Jira**.
* Worked on **Data Driven/Page Object Model Framework** and extracted data from external Excel files using **Apache POI** and loaded into the variables in the scripted code.
* Worked on **Maven** for build and dependency management where I have added different dependencies such as **Apache POI**/**TestNG**/**Maven-plugin-Api** etc. according to the requirement.
* Performed functional testing of web services using **SOAPUI** and RESTful web services.
* Performed **Mobile Testing** of **Android** based Apps using **Appium**. Connected Real Devices with **Espresso**.
* Used Mobile Testing Tools **Perfecto Cloud Tool,** **SeeTest**, **Browser Stack**, **Sauce Labs**, **Appium**.
* Performed **Cross Browser** and parallel testing to test the applications are working as in **different browsers** and environments.
* Expertise in **Smoke testing**, **Regression testing**, **System Testing** and **UAT**.

**Environment:** Java, Selenium, Selenium Grid, Jasmine, TestNG, Angular, XPath, Eclipse, Data Driven and Page Object Model Framework, Cucumber, SoapUI, Appium, Protractor, Maven, Perfecto Cloud Tool, MYSQL, Oracle, Maven, Jenkins, Agile/Scrum, Gherkin, Scrum, Agile.